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What are the hints that workers need essential skills training?

- difficulty interpreting memos and written material
- frequent mistakes in document/form completion
- difficulty following product guides/repair manuals
- difficulty preparing reports
- difficulty using job-specific digital applications
- difficulty interpreting job-related graphics
- difficulty following and contributing to discussions in “Toolbox” meetings
- unreliable or ineffective communication with coworkers
- not always a reliable team member
- resists change that affects their role
- has difficulty when faced with job-related problems or may be unable to solve problems independently (hesitant to take independent action)
- frequently makes errors when working with numbers
- absenteeism
- low productivity